

# Making the most of one-to-one email marketing at scale?

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In the constant quest for the latest big thing in today's digital world, one marketing strategy often overlooked is one-to-one email marketing at scale. Yet, with even the largest companies now looking to offer their customers increasingly personalised experiences and communications, it's the perfect marketing channel.



In our recent blog post 'What is One-to-One Email Marketing at Scale? And why should we all incorporate it into our marketing mix?', we delve into this approach that can revolutionise your marketing and enhance customer communications.

#### The essence of one-to-one email marketing at scale

It's a channel that comprises three essential components:

#### 1. 'One-to-One' – personal email marketing from a trusted source

Personalised, private, and trusted emails from established contacts can engage customers and build trust, forging stronger relationships.

### 2. 'Email marketing' - a different beast from bulk mail, with 99% open rate

As one-to-one email marketing comes from a trusted source in the course of everyday business, the emails are always opened. What's more eye-catching, interactive email banners with tailored messaging result in engagement rates up to 70% higher than mass email campaigns, ideal for lead nurturing, product promotion, or customer relationship management

#### 3. 'At scale' - centralised control for companies of all sizes

Solutions like Rocketseed centralise control, ensuring consistent branding and coordinated campaigns companywide, suitable for both small and large businesses.

## The opportunities of one-to-one email marketing at scale:

- Direct customer connection: Engage customers directly through the most personal channel email.
- Increased brand awareness: Maintain consistent brand visibility in every email interaction.
- Lead generation: Run campaigns to gauge interest immediately.
- Direct sales: Drive purchase-ready recipients to your sales platform.
- Customer loyalty: Reach customers with messaging to drive repeat business.
- Customer satisfaction: Add single-click surveys to gather customer feedback.
- Staff engagement: Motivate, train, and retain your staff via internal email marketing.



### Key components of one-to-one email marketing at scale

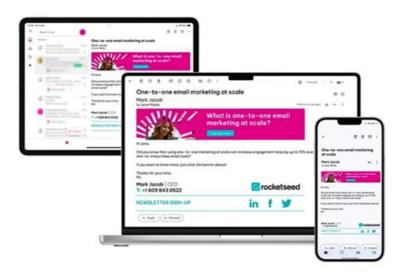
- Branded email signatures: Consistent, professional company email signatures make every employee a brand ambassador
- Email banner marketing campaigns: Targeted, interactive banners on every email make every employee an active marketer.
- Reporting and analytics: Track every recipient interaction and measure campaign success, seeing who clicks and who converts.

#### Who can benefit?

One-to-one email marketing at scale is universally applicable, with particular benefits for the finance, law, healthcare, hospitality, and real estate sectors where large companies seek to engage customers in an increasingly personalised way.

### Technical requirements and cost-effectiveness

This strategy requires minimal technical setup, with platforms like <u>Rocketseed</u> compatible with major email clients. Centralised control and high engagement rates make one-to-one email marketing a cost-effective and worthwhile investment.



# **Looking forward**

As businesses seek more personalised and authentic customer engagement, embracing the strategy of one-to-one email marketing at scale can be the key to achieving sustained and success.

Want to delve into the details of one-to-one email marketing at scale? Read our <u>full blog post</u> or <u>contact us</u> to see how it could help build your business.

<sup>\*</sup> Enhancing employee engagement and communication with email signatures 7 Mar 2024

- \* Stay on trend with every email you send 1 Feb 2024
- " Making the most of one-to-one email marketing at scale? 2 Nov 2023
- "Rocketseed unveils brand refresh to lead in one-to-one email marketing 26 Sep 2023
- \* Email sign-off etiquette: A comprehensive guide 14 Sep 2023

#### Rocketseed

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