

Tanzania gets first Tigo call centre

DAR ES SALAAM, Tanzania - A new Tigo call centre has been launched in Tanzania, complete with embedded data security measures to protect customer information and identity, to offer Tigo customers dedicated worldclass service.



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Boasting the latest technology, the Call Centre complete with embedded data security measures to protect customer information and identity, has been designed to offer Tigo customers dedicated world-class service.

Migrating from E1 to the latest in Call Centre technology - the Session Initiation Protocol (SIP), allows for wide range of functionality and agility necessary to service Tigo's 10 million-strong customer base.

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