

# Assistant Leader

<b>Location:</b>	Tzaneen
<b>Job level:</b>	Mid
<b>Reference:</b>	#82191
<b>Company:</b>	<a href="#">Cape Union Mart</a>

## Duties and responsibilities:

- Assisting in managing all aspects of a store
- Maximising turnover and profit
- Minimise shrinkage by monitoring stock related risks
- Deliver exceptional customer service by implementing customer experience strategy
- Lead talent selection, training, coaching, retention and recognise initiatives for all team members
- Innovative visual merchandising to optimise sales
- Implement all company policies and procedures
- Maintaining health and safety practices
- Optimise team through creating an inspiring environment
- Align team members to company culture and create fun

## Behavioural requirements:

- Honesty in dealing with cash or finances
- Inspirational leadership and passion
- Taking ownership
- Building and maintaining relationships
- Innovation and ability to deal with change management
- Thinking adaptability

## Minimum requirements:

- Three years of management retail experience
- Matric or equivalent
- Microsoft – computer proficiency
- Clear criminal record
- Ability to communicate effectively at all levels

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