

Effective crisis communication

Magna Carta, South Africa's leading reputation management consultancy, in collaboration with its Ghana affiliate - Touchpoint Magna Carta, is set to share tools for effective crisis communications with public relations (PR) and corporate communications professionals in Ghana.



Image by 123RF

Slated for 23rd May, 2016 at the Holiday Inn in Accra, the Crisis Communications Workshop will provide customised crisis communications framework for participants and help them build issues-management and crisis-response infrastructure to support their business operations and corporate objectives.

With the use of simulation, communicators from diverse industries will be taken through a highly specialised training designed to effectively equip them during crises.

According to Clarence Amoatey, general manager of Touchpoint Magna Carta, the facilitators of this Workshop will combine their experience in crisis management with latest case studies to deliver an interactive experience that will build participants' resilience to crises.

"Any brand can be hit by crisis and the reputation of that brand is highly dependent on the effectiveness of its crisis management approach," he said. "This workshop will be a great opportunity to grasp crisis management techniques from battle-tested experts who have decades of experience."

"In the digital age of rapid information flow and consumption, brands have to appreciate the centrality of effective crisis management as a vital component of business sustainability," said Vincent Magwenya, chief executive officer of Magna Carta.

Key speakers at the Crisis Communications Workshop will be Vincent Magwenya, CEO of Magna Carta, South Africa; Evan Pickworth, media director of Magna Carta, South Africa; Mawuko Afadzinu (APR), head marketing and corporate affairs of Stanbic Bank, Ghana; and Aba Lokko, head of corporate communication and public affairs at the Tema Oil Refinery, Ghana.

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